Shermika R. Daniels

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# Professional Summary

A Software Engineer with academic training in Computer Science with a focus on Cyber and Network Security with hands-on experience identifying and eliminating cyber-attacks.

# Education

ECPI University | May 2018

***Bachelors of Science in Computer Information Science Concentration in Cyber and Network Security***

ECPI University | April 2017

***Associate of Science in Computer Science Concentration in Network Security***

# Employment History

**March 2021 – Present**

**Cyber Security Training Specialist,** PhishLabs by Fortra

* Support the development, delivery, and execution of the PhishLabs Security Awareness Training.
* Provide white-glove onboarding and provisioning of new clients.
* Manage all operational aspects of mock vulnerability exercises, like phishing simulations, on schedule according to the client's expectations using the Phishlabs’ training platform.
* Manage the delivery of computer-based training assignments according to a customized training curriculum for each client using PhishLabs’ training platform.
* Assist in content development and customization including educational materials and other phishing assets.

**January 2018 – March 2021**

## **Cyber Security Analyst**, PhishLabs by Fortra

* Identify Phishing attacks
* Establish the Phishing threat context
* Take action to stop attacks and prevent data breaches for clients.
* Monitor internal proprietary detection systems for new attacks.
* Analyze potential attack vectors and explore resolution options.
* Monitor systems for attack reports from our clients and their customers.
* Build relationships with partnering providers and clients alike.
* Collaborate with multiple teams to better protect and serve our clients.

**October 2014 – December 2017**

## **Customer Service/Order Representative**, Fruit of the Loom

* Receive and process incoming orders from customers.
* Submit orders for a route for our vendors so they may reach the appropriate customers
* Scheduling pickups for orders that have been processed.
* Make and answer calls from vendors and customers.

**June 2013 - August 2014**

## **Receiving**, New Breed Logistics

* Receive, inspect, process and store a variety of supplies and materials in small and bulk packaging.
* Verify receipts and packing slips against purchase orders to ensure accuracy.
* Communicate with Managers regarding purchase orders and the receiving of supplies and equipment to resolve errors and discrepancies.

**April 2012 - March 2013**

## **Material Handler**, CGI Federal

* Inspect supplies from logistics before starting integration.
* Worked on various systems for projects such as Special Operations Command (SOCOM) and Special Operations Forces Tactical Assured Connectivity Systems (SOFTACS).

Systems such as Special Operations Forces Deployable Node- Medium, Lite, Heavy, and Extended Package (SDN-M), (SDN-L), (SDN-H), (SDN-EP), OCONUS (Outside the

* Continental U.S.) and OCONUS refresh, Broadband Access Kit (BAK), Product
* Distribution Systems Lite (PDS-L), Defense Information Systems Network Deployable Access Node (DISN: DDAN), Non-Secure and Secure Internet Protocol Router (NIPR), (SIPR), Very Small Aperture Terminal (VSAT).
* Assemble cases with needed labels and products like adding screws, lock nuts, washers, and cables where it is needed, as well as building them; to secure every system in its correct case.
* Prepare nodes for shipping and to speak to government officials who may have questions.

# Relevant Skills:

# • Identifying Cyber-threats

# • Cyber Security training

# • HTML + CSS

# • JavaScript

# • Visual Studio Code Editor

# • API

# • GitHub

# • Bootstrap

# • Hosting

# • Flexbox

# • Responsive Development

# • React