Shermika R. Daniels

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# Professional Summary

A Software Engineer with academic training in Computer Science with a focus on Cyber and Network Security with hands-on experience identifying and eliminating cyber-attacks.

# Education

ECPI University | May 2018

***Bachelors of Science in Computer Information Science Concentration in Cyber and Network Security***

ECPI University | April 2017

***Associate of Science in Computer Science Concentration in Network Security***

# Employment History

**March 2021 – Present**

**Cyber Security Training Specialist,** PhishLabs by Fortra

* Support the development, delivery, and execution of the PhishLabs Security Awareness Training.
* Provide white-glove onboarding and provisioning of new clients.
* Manage all operational aspects of mock vulnerability exercises, like phishing simulations, on schedule according to the client's expectations using the Phishlabs’ training platform.
* Manage the delivery of computer-based training assignments according to a customized training curriculum for each client using PhishLabs’ training platform.
* Assist in content development and customization including educational materials and other phishing assets.

**January 2018 – March 2021**

## **Cyber Security Analyst**, PhishLabs by Fortra

* Identify Phishing attacks
* Establish the Phishing threat context
* Take action to stop attacks and prevent data breaches for clients.
* Monitor internal proprietary detection systems for new attacks.
* Analyze potential attack vectors and explore resolution options.
* Monitor systems for attack reports from our clients and their customers.
* Build relationships with partnering providers and clients alike.
* Collaborate with multiple teams to better protect and serve our clients.

# Other Employment History

**October 2014 – December 2017: Customer Service/Order Representative** at Fruit of the Loom

**June 2013 - August 2014: Receiving** at New Breed Logistics

**April 2012 - March 2013: Material Handler** at CGI Federal

# Relevant Skills:

# • Identifying cyber-threats

# • Cyber Security training

# • HTML + CSS

# • JavaScript + JavaScript Frameworks

# • Visual Studio Code Editor

# • Software Development

# • Web Applications

# • Web Development

# • User Experience (UX)

# • Network Security

# • Computer Science

# • Security Awareness

# • Information Technology

# • Security Incident Response

# • API

# • GitHub

# • Bootstrap

# • Hosting

# • Flexbox

# • Responsive Web Design

# • React.js